



Victoria Chinatown Care Centre

域多利華埠療養院

Dear Family Members,

We are pleased to be able have so many of you book appointments with us so that we can coordinate you visiting with your loved ones at the Centre.

Due to the Provincial Health Office and Ministry of Health (PHO/MOH) easing previous COVID-19 protocols we have also been able to help you drop off some food items or meals to your loved ones.

To this end, we are asking that you simply phone the front desk between 10:00 a.m. and 6:00 p.m. daily (250 – 381 -4322; local 203) so that we have someone at the front desk who can pick up the food you are delivering. Using this method you are able to circumvent Screening, not enter the facility and in turn, do not require a Rapid Antigen Test to Victoria Chinatown Care Centre.

Furthermore, advance notice that you will be dropping something off prevents you from waiting for lengthy periods at the main entrance door, as well as giving us sufficient time to inform the kitchen that your loved one does not require a particular meal prepared by the Kitchen; and therefore helping the Kitchen not waste food.

We look forward to being able to assist you to drop off food for you loved one's enjoyment.

Cheers,
Dr. Maxine Alford
Interim Director of Care and Manager
Victoria Chinatown Care Centre