



Victoria Chinatown Care Centre

April 20-2022

Dear Family Members,

I have been formally notified that Dr. Mike Benusic (Medical Health Officer, South Island) has declared VCCC on **COVID-19 Outbreak**. This includes the following practices:

- All positive COVID-19 residents will be kept in isolation within their identified rooms for 5 days;
- Once residents are post-isolation, they will be encouraged to wear a mask for an additional 5 days in common areas of the building.
- Testing of symptomatic resident cases will occur on a case by case basis and only by obtaining a Polymerase Chain Reaction (PCR) test;
- There is a pause on admissions and transfers to and from VCCC;
- Each resident can have a single designated visitor but all other visitation ceases at this time;
- Screening and Rapid Antigen Testing upon entrance remain essential for all visitors to gain entry;
- Outings with family members are permitted but **discouraged** for residents who are asymptomatic;
- Vigilant sanitization practices and Personal Protective Equipment (PPE) will be used by all staff and visitors; enhanced cleaning of VCCC of common areas of the building will continue;
- VCCC was planning a COVID-19 vaccination Clinic for April 27, 2022. However, Ministry of Health (MOH) is suggesting residents who are in isolation for a positive PCR test do not participate in receiving a vaccination at this time. Therefore, we will reschedule those residents.

We are endeavouring to keep all of your family members and staff as safe and comfortable as possible.

Should you have any questions, please connect with Rowena Ko (Assistant Director of Care) RKo@vccsociety.ca (250 381-4322 ext 206) or myself at following e-mail or phone number. We will respond to your phone call or e-mail as quickly as we can. We will keep you informed of evolving changes in the day-to-day practices as soon as we are able.

Dr. Maxine Alford (Ph.D)
Interim, Care Centre Director,
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